



GRAFIWRAP SYSTEM WARRANTY

1.

This warranty covers the GrafWrap application, which comprises of the following components :

GRAFIPRINT solvent printing film S34P/S38P and GRAFIPRINT laminating film LAM040

2.

Grafityp products are manufactured and controlled in accordance with a quality management system that has been evaluated and approved by the ISO 9001:2000 certification standard.

Grafityp guarantees that the products named above, for which this warranty applies, shall be free of manufacturing and/or material defects, which might affect the functionality of the graphics for the warranty period of

FOUR TO FIVE YEARS

3.

This warranty shall apply with the following conditions:

- The products must have been processed before the end of their shelf lives, as detailed in the technical product data sheets. The shelf life starts on the date of delivery from the manufacturers in Houthalen.
- The graphics are exposed to vertical outdoor weathering under normal Central European climatic conditions (tropical conditions or horizontal application may have a detrimental effect on the life span, reducing it by up to 50%).
- Storage, handling, processing and application is carried out in accordance with the technical data sheets and processing information issued by Grafityp.





4.

The warranty given applies to the product being used for vehicle wrapping applications only, unless Grafityp by special agreement gives variation to the warranty in an additional document. This will usually be after in-depth research for a specific application.

No warranty is given in case of damage resulting from improper treatment of the material application. Such damage may be the result of excessive chemical and/or physical treatment with solvents, detergents, high pressure, high temperature, abrasive materials or mechanical cleaning methods, others than those expressly permitted for the film applied.

No warranty is given in case of damage resulting from inferior third party inks being used.

5.

In case of a defect with the GrafiWrap system, Grafityp shall, at its own discretion, either replace the defective product, or refund the purchase price of the amount invoiced for the materials in question. In either case, the compensation made will be pro rata to the remaining warranty period of the GrafiWrap system.

6.

This warranty shall only be valid if :

- Grafityp is informed in writing, giving full details, within 30 days of the reported complaint and if the necessary delivery note and batch numbers of the materials concerned are made available. Samples of the materials should also be provided wherever possible.
- Grafityp is allowed to visually inspect the subject of the complaint.

Grafityp shall investigate the information obtained and will make a decision about the complaint as soon as possible.

This warranty applies and should be read in conjunction with the following documents

- General Terms and Conditions of Sale and Delivery,
- The respective technical data sheets and
- Processing information,

issued by Grafityp and valid for the date of this document.

Houthalen, 2 November 2009



Guido Verbruggen
Quality Management

GrafiWrap System Warranty, Page 2 of 2.



GRAFITYP
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