

## Quality- and environmental policy statement

For Grafityp / UPM – manufacturer of self adhesive products for the graphical and sign industry, including digital print media and laminates – quality and environmental care are part of the core values of the daily policy pursued.

Grafityp / UPM distinguishes itself by developing and marketing ecological products in addition to traditional products. In addition, it is also our intention – where feasible and technically possible – to produce in the most ecological way, taking into account the environmental aspects of the entire life cycle of our products.

Grafityp / UPM is convinced that this policy not only contributes to a higher customer satisfaction and to a durable development, but also to a competitive advantage for the company itself.

The board of directors and the management of Grafityp / UPM therefore undertake to:

- comply with all applicable legal, compliance and other requirements, taking into account the context in which the organization operates;
- meet the needs and expectations of customers and other stakeholders;
- create a framework to continuously establish, assess and improve quality and environmental objectives and targets;
- identify and address the risks and opportunities associated with our activities where necessary;
- protect the environment and avoid environmental pollution;
- pursue high customer satisfaction and adequately investigate and resolve customer complaints;
- regularly evaluate and continuously improve quality & environmental results.

Grafityp / UPM strives to ensure that all employees adhere to the quality & environmental standards that correspond to the quality & environmental system of Grafityp / UPM.

This policy statement has been communicated to all employees and is available on the local servers of Grafityp / UPM.

Houthalen, 29<sup>th</sup> April 2025



Patrick Nijs  
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